

FREQUENTLY ASKED QUESTIONS

Q: What benefits can I get from [Anion Sanitary Napkins/Pads](#)?

A: [Love Moon Sanitary Napkins](#) are the first hygienic antibacterial [sanitary napkins/pads](#) in the market today. These napkins prevent bacterial multiplication, eliminate odor and promote comfort during menstrual period.

Q: What is the maximum capacity of our Love Moon: a.) Day Use b.) Night Use and c.) Panty liners?

A: Maximum absorption capacity for Day Use: 80-100 ml. Night Use: 120-150ml. For Panty liner, we cannot quantify as to how many ml, because panty liner is intended for daily secretions only.

Q: How many hours can we use [Love Moon Anion Sanitary Napkins / Pads](#)?

A: It is advisable to change each pad every 3 hours, even if not soiled.

Q: What is the cause for the surface of our panty liners to be woolly or wool like during use.

A: First layer of [Love Moon Anion Panty Liner](#) is made of 100% pure cotton. It tends to be “woolly” due to friction when it gets fully soiled.

Q: What are the reasons why some Love Moon pads do not have an anion strip?

A: Please ask the distributor to return [Love Moon Sanitary Napkins](#) to the office and we will replace it with a new one. This is a “production defect” which may happen, very rarely. Our manufacturing plant is doing its best to monitor Quality of product and prevent this from happening.

Q: What is the reason for some people to experience a stronger flow during menstruation?

A: The negatively charged ion or what we call “anion strip”, assists in regularizing the blood flow. On your first few days of continuous usage of [Love Moon Sanitary Napkin](#), you may notice the increase in blood flow. If this happens, do not be alarmed; just continue to use the said product.

Q: Some of the user say that it is short in size that's why when the discharge is heavy it spoil's their clothes.

A: These users feel that it is small in size as they make the mistake of keeping the pad on for long periods. Change the pad as often as required (do not think of wastage, hygiene is more important and that is why there are more **day pads** than the **night ones**).

Q: When the discharge is absorbed by the gel then the pad becomes bulky it contracts , slides down , causing possibility to leak and spoil the clothes?

A: Yes, crushing of the pad is noted by some! When they start using our pad, we suggest they buy a new pair of tight fitting cotton undergarment's so that the glue can stick properly and they adjust the pad in the correct position so that it does not slip. At times using the pad on an old undergarment, which has lost its elasticity can also cause discomfort.

Q: The wings in the night wear are there in the front and the back, but it is more important that wings are in the center. The wings in the front also do not stick properly. The shape of the night wear needs to be changed with the wings in the center and the gum should stick properly.

A: In the Night wear pads the gum is the same as in the day wear pads. The flow during night is inclined more towards the back, hence bigger wings at the back and shorter ones in the front for support.

It would be wise to change at least once during the night as each person's flow may vary in quantity.

Q: The day wear pads are too short in size; it should be at least 3 cms longer. It is uncomfortable to use this day wear pads and it also cause stains in the undergarment because it is short. No pad in India is as short as the anion day wear pad.

A: The day wear is of 245 mm in size, just the right size for day to day active life, it will stain only if it is not changed frequently. As the flow of each individual varies from person to person. The normal flow in a day would be upto 50 ml. The capacity of the day wear is 80 - 100 ml.

General Information

- 1) Wash your hands clean before handling a new sanitary napkin: In the process of opening, flattening and putting on a sanitary napkin, the hands may bring many bacteria onto the sanitary napkin.**

- 2) Do not keep Sanitary napkins in the wash room. Wash room may be dark and humid. In these conditions bacteria may grow and contaminate the Sanitary napkins.
- 3) Many women feel tensed up or depressed during menstruation. This is in fact not necessary. They should come to good terms with this natural phenomenon and regard it as their good partner.
- 4) During menstruation, the skin of the women's sensitive part is most vulnerable. Surveys have shown that 73% of the women would feel itchiness and pain on some parts of the skin during menstruation.